



Lumo LINE Login Setup Guide

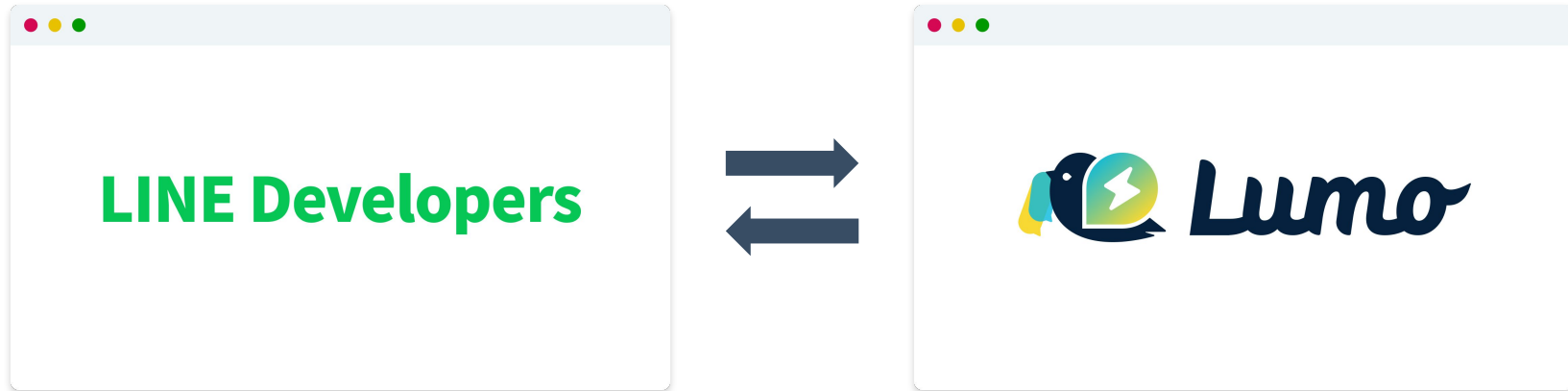
Setup required to use LINE Login features such as QR codes

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 - a. Steps 1–7**
- 3. Frequently Asked Questions**
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1. Before You Begin

To configure LINE Login, you will use both **LINE Developers** and **Lumo**.

Open each in a separate browser tab and switch between them as you complete the setup.



Before You Begin

- ✓ Confirm the relevant LINE Official Account
- ✓ Make sure you can log in to LINE Developers
- ✓ Make sure you have permission to manage the relevant provider and channel
- ✓ Open LINE Developers and Lumo in separate browser tabs

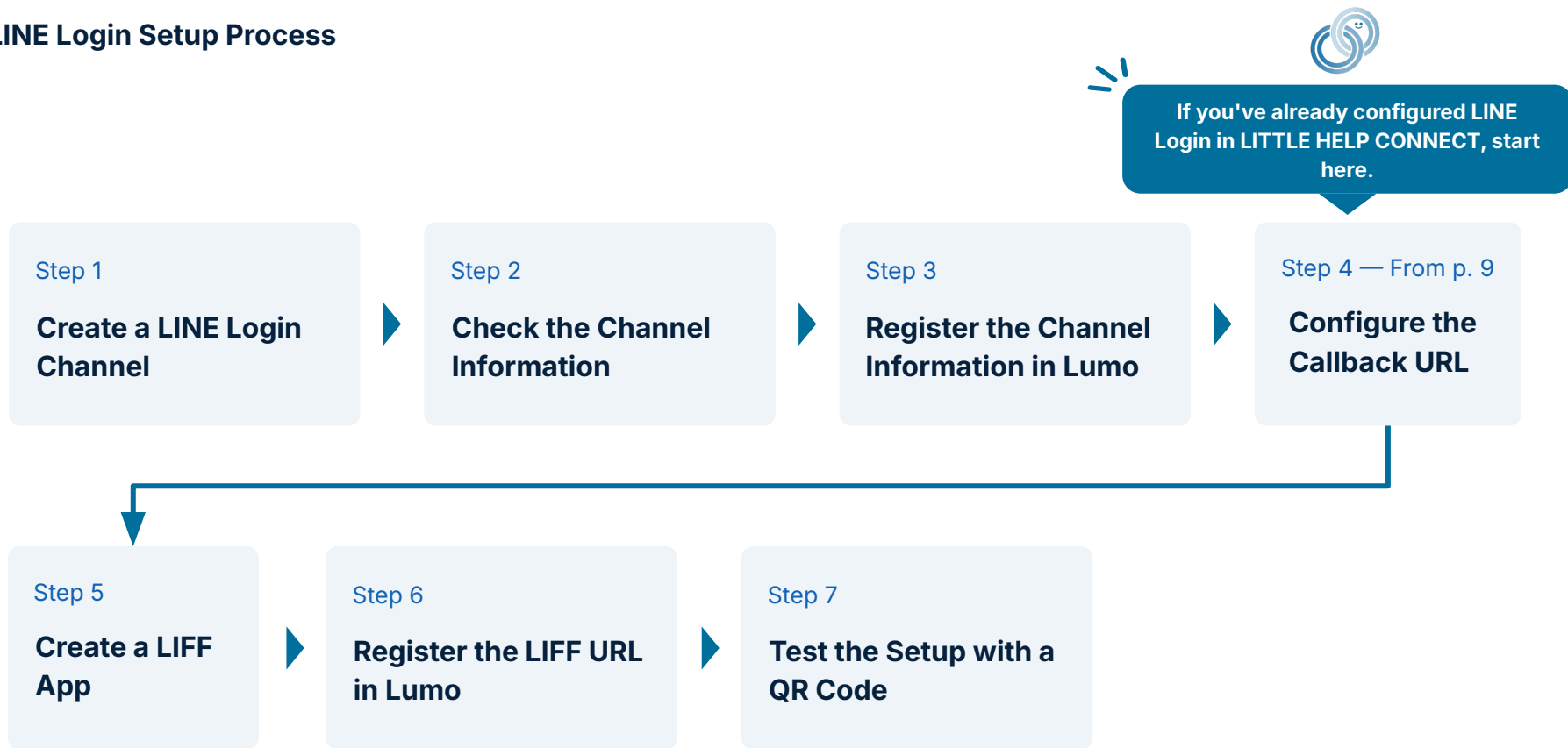
1. Before You Begin

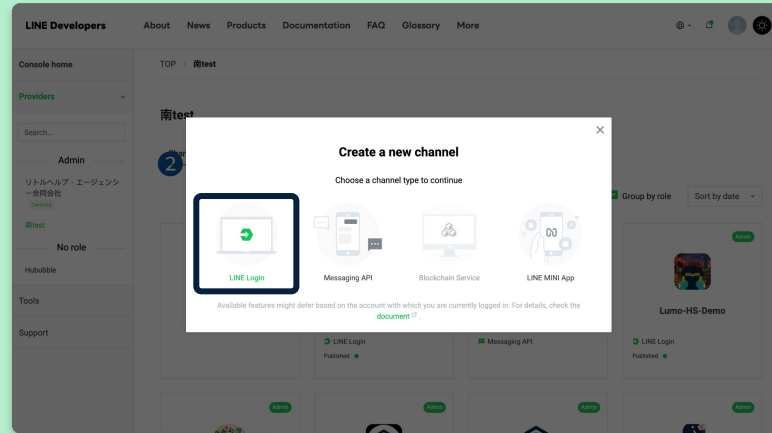
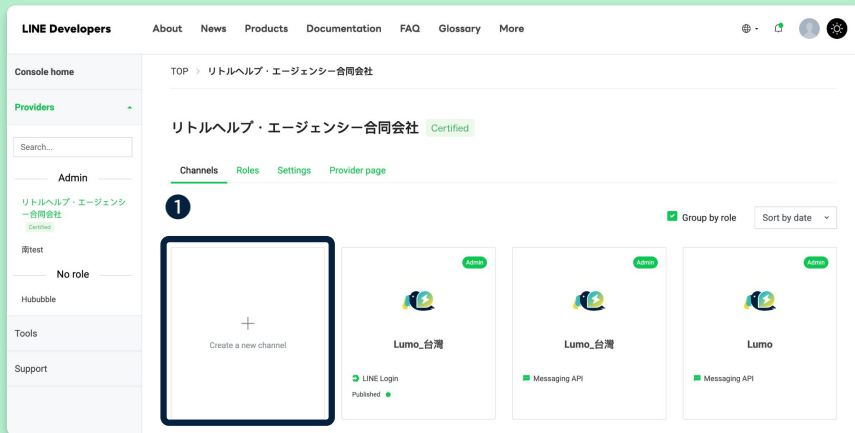
The step you should begin with depends on your current LINE Login configuration. Review your current setup status and proceed from the applicable step.

Current Setup Status	Starting Step
Configuring LINE Login for the first time	Step 1: Create a LINE Login Channel — p. 6 onward
A LINE Login channel has already been created	Step 2: Check the Channel Information — p. 7 onward
LINE Login has already been configured in LITTLE HELP CONNECT	Step 4: Configure the Callback URL — p. 9 onward

When you are unsure of the configuration status in LITTLE HELP CONNECT, check whether the QR code feature is available.

2. LINE Login Setup Process





Select the provider

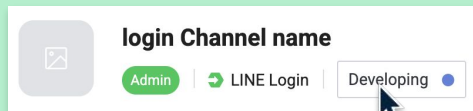
Select the provider that contains the relevant Messaging API channel.

Click "Create a new channel"

On the provider page, click "Create a new channel."

Create a LINE Login Channel

Select "LINE Login," enter the required information, and create the channel.



login Channel name

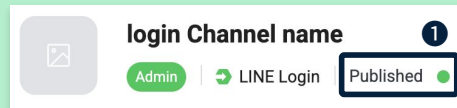
Admin | LINE Login | Developing

Publish this channel?

After you change the channel status from Developing to Published, any LINE user can communicate with the app linked to your channel. You can't undo this. The only way to return to Developing status is to delete the channel and recreate it.

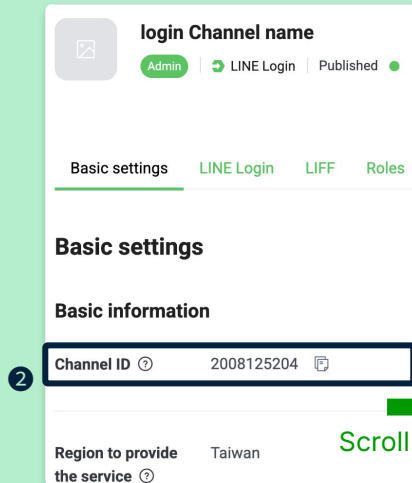
Cancel

Publish



login Channel name

Admin | LINE Login | Published



login Channel name

Admin | LINE Login | Published

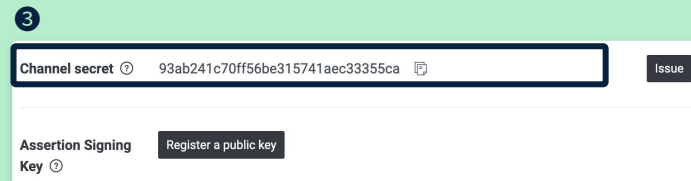
Basic settings | LINE Login | LIFF | Roles

Basic settings

Basic information

Channel ID 2008125204

Region to provide the service Taiwan



Channel secret 93ab241c70ff56be315741aec33355ca

Issue

Assertion Signing Key

Register a public key

Publish the channel

Click "Developing" and publish the channel.

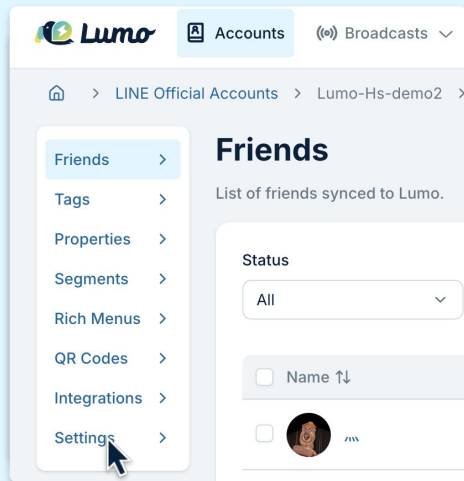
Copy the Channel ID

Keep the copied value available, then proceed to the next screen in Lumo.

Locate the Channel Secret

After registering the Channel ID, return to this page and copy it.

Step 3 | Register the Channel Information in Lumo



LINE Login

Settings required for ID linking with external services.

Channel ID*
20108****

Channel Secret*
.....

Friend Import

Save

Cancel

- Basic Information
- Messaging API
- LINE Login
- Friend Import
- Data Import
- Web Tracking
- Delete Account Connection

Open Account > Settings

Open "Settings" for the relevant LINE Official Account.

Paste the Channel ID and Channel Secret

Go to the LINE Login section and paste the Channel ID and Channel Secret.

Save

After you save, the fields required for the next step will appear.



Channel Information Configured!

Step 4 | Configure the Callback URL (1/2)



LINE Login

Settings required for ID linking with external services.

Channel ID*

Channel Secret*

Callback URL

Copy URL

LIFF Endpoint URL*

Copy URL

Register this URL as the 'Endpoint URL' in the LIFF settings on LINE Developers.

LIFF URL*

Create a LIFF app on LINE Developers and enter the obtained LIFF URL.



Already using LINE Login with LITTLE
HELP CONNECT?

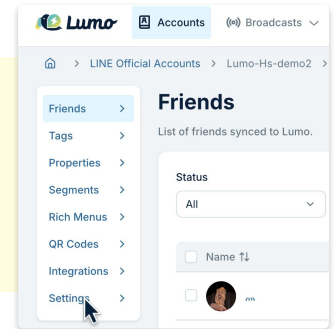


Copy the Callback URL

Use the "Copy URL" button in the Callback URL field to copy the URL.

How to Open the LINE Login Section

Select the LINE Official Account, choose
"Settings" from the side menu, and open the
LINE Login section.



login Channel name

Admin | LINE Login | Developing

1

Basic settings | **LINE Login** | LIFF | Roles

Callback URL ?

Scroll

Edit

2

Callback URL ?

https://app.littlehelp.co.jp/line/4*****1/callback

- ✓ Enter no more than 400 lines
- ✓ Use no more than 1000 characters in each line
- ✓ Enter a valid URL on each line

Update Cancel

When a Callback URL already exists, add the new URL on a separate line.

Callback URL ?

https://app.littlehelp.co.jp/line/4*****1/callback
https://app.littlehelp.co.jp/line/3*****2callback

Click the LINE Login Settings tab

Open the relevant LINE Login channel and go to the "LINE Login Settings" tab.

Paste the Callback URL

Click "Edit" and paste the Lumo Callback URL.

Click "Update"

Confirm the Callback URL you added, then click "Update" to save the settings.

Callback URL Configured! ★

login Channel name

 Admin | LINE Login | Developing

[Basic settings](#) [LINE Login](#) **[LIFF](#)** [Roles](#)

This channel doesn't have any LIFF apps yet

Add a LIFF app to get started

Add

Basic information

LIFF app name

Enter the LIFF app's name

- ✗ Don't leave this empty
- ✓ Don't use special characters (4-byte Unicode)
- ✓ Enter no more than 256 characters

Size

☐ Full ☐ Tall ☒ Compact

- ✓ Don't leave this empty

Click the LIFF tab / Click "Add"

Open the "LIFF" tab in the LINE Login channel and click "Add."

Enter the LIFF app name

Enter a name that identifies the app for Lumo
Example:CompanyName_Lumo

Select "Tall" for the size

Select "Tall" as the LIFF app screen size.

LINE Login

Settings required for ID linking with external services.

Channel ID*

Channel Secret*

Callback URL

Copy URL

LIFF Endpoint URL*

Copy URL

Register this URL as the 'Endpoint URL' in the LIFF settings on LINE Developers.

LIFF URL*

Create a LIFF app on LINE Developers and enter the obtained LIFF URL.



Copy the LIFF Endpoint URL

Use the "Copy URL" button in the LIFF Endpoint URL field to copy the URL.

1

Endpoint URL

- ✓ Don't leave this empty
- ✓ Enter a valid HTTPS URL
- ✓ URL fragment(#hash) is not acceptable.
- ✓ Enter no more than 1000 characters

2

Scopes ⓘ

☒ openid ☒ profile ☐ chat_message.write

When you enable the "chat_message.write" scope, the browser minimization feature will be disabled

- ✓ Don't leave this empty
- ✓ Select openid or profile

3

Add friend option ⓘ

☐ On (Normal) ☒ On (Aggressive) ☐ Off

- ✓ Don't leave this empty

Add friend option ⓘ

☐ On (Normal) ☒ On (Aggressive) ☐ Off

✓ Don't leave this empty

Options

Scan QR ⓘ

☐

Cancel Add

Paste the Endpoint URL

Paste the LIFF Endpoint URL copied from Lumo.

Select the scopes

Select all three scopes: "openid," "email," and "profile."

Select the Add Friend option

For the Add Friend option, select "On (Aggressive)."

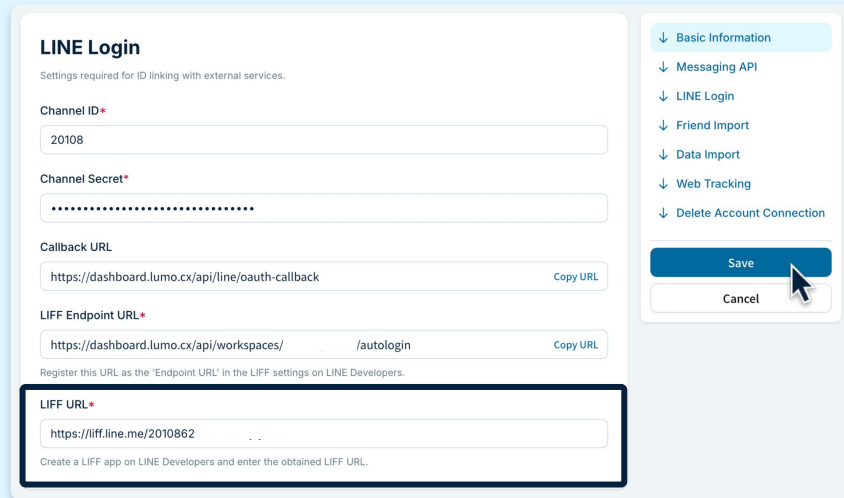
LIFF App Created Successfully

Click "Add"

LIFF app name	LIFF ID	LIFF URL	Size
demo2-Login-hs- LIFF	 	 	Compact 

Copy the LIFF URL

Copy the generated LIFF URL.



Paste the LIFF URL

Paste the LIFF URL generated in LINE Developers.

Save

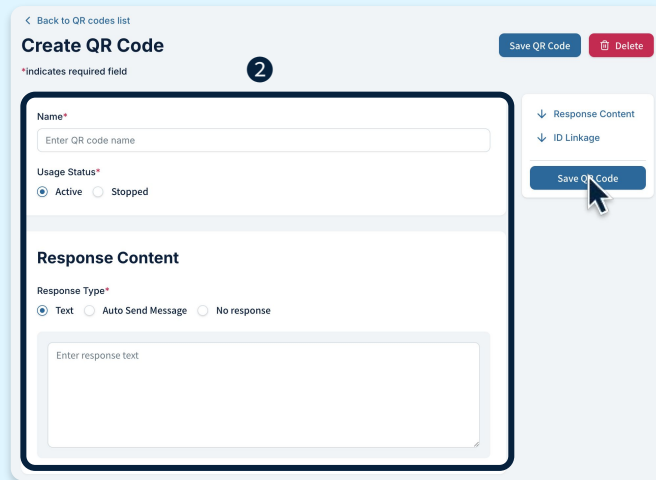
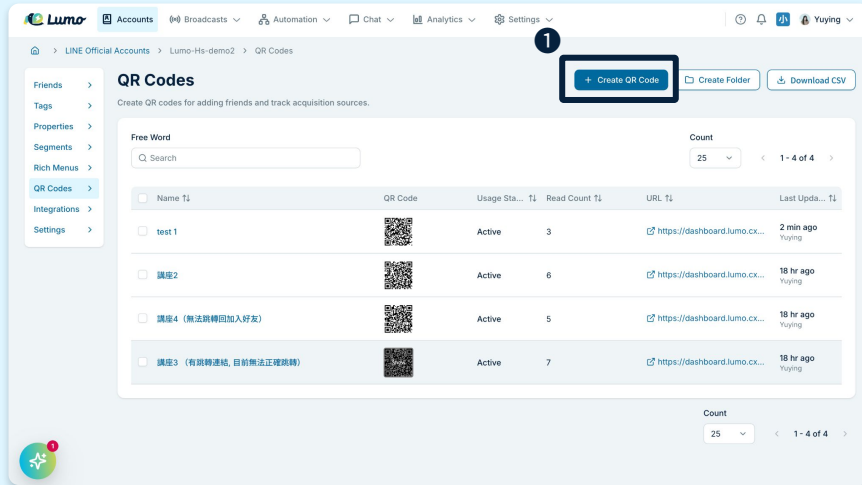
Review the entered information and click "Save" to complete the setup.

LINE Login Setup Complete!



When a URL is already entered, delete the existing URL and replace it with the new one.

Step 7 | Test the Setup with a QR Code (1/2)



Click "Create QR Code"

Open the QR Code page and click "Create QR Code."

Enter the name and Response content

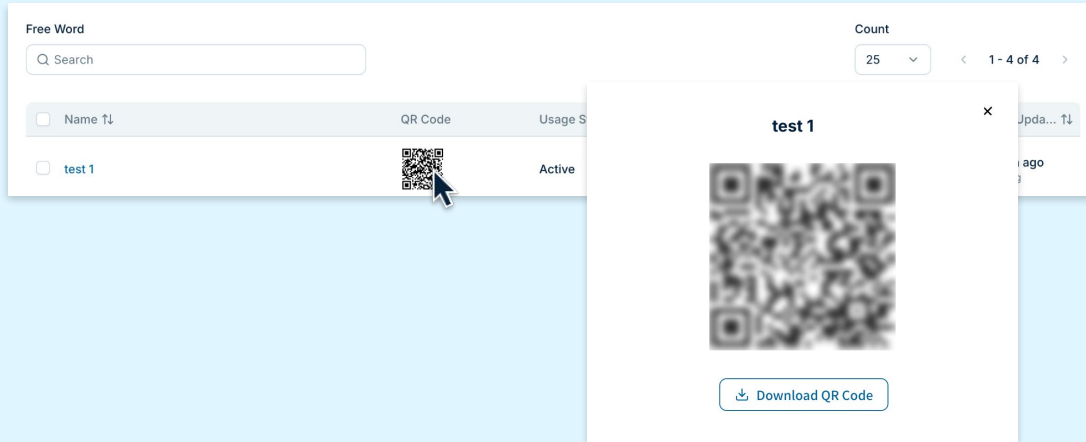
Enter an internal name and the response content to send after the user adds the account as a LINE friend.

Save the QR code

Review the entered information and click "Save" to create the QR code.



Step 7 | Test the Setup with a QR Code (2/2)



Scan the QR code with a smartphone

Open a preview of the QR code you created and scan it with a smartphone.



Confirm that the account can be added as a friend

Confirm that the relevant LINE Official Account can be added successfully as a friend.



Success! If users can add your LINE Official Account by scanning the QR code, the setup is complete.

3. Frequently Asked Questions

Use the following guidance when you encounter issues while using Lumo.

	Frequently Asked Questions	Resolution
1	What happens if it is not configured?	When LINE Login is not configured, the QR code feature in Lumo cannot be used. For customers using LITTLE HELP CONNECT You can check the current setup status from the QR Code page in LITTLE HELP CONNECT. • QR code is grayed out: LINE Login is not configured • QR code is not grayed out: LINE Login is configured
2	The Messaging API channel cannot be found	Common causes • You are logged in with a different LINE account or business account • You do not have permission to view the provider or channel • The relevant channel was created under a different provider

3. Frequently Asked Questions

Use the following guidance when you encounter issues while using Lumo.

	Frequently Asked Questions	Resolution
3	How do I find the Messaging API channel?	1. In Lumo or LINE Official Account Manager, check the relevant account's Channel ID. 2. Log in to LINE Developers using the same account as LINE Official Account Manager. 3. Open each provider and check the Channel ID of the Messaging API channel. 4. Find the channel with the matching Channel ID. 5. Also confirm the provider name associated with the channel you found. The channel with the matching Channel ID is the Messaging API channel linked to the relevant LINE Official Account.

3. Frequently Asked Questions

Use the following guidance when you encounter issues while using Lumo.

	Frequently Asked Questions	Resolution
4	I do not know which provider to use	Use the matching Channel ID—not the provider name—as the basis for verification. The relevant channel may have been created under a different provider than expected. 🔗 Reference: "I do not know which provider is connected to the Messaging API"
5	I cannot find a channel with a matching Channel ID	Possible reasons include: • You are logged in to LINE Developers with a different account • You do not have permission to view the relevant channel Ask the LINE Developers administrator—such as the internal owner, production agency, or previous person in charge—to confirm the following: • The provider that contains the relevant channel • Whether you have permission to view and manage the channel Note: Provider permissions and channel permissions are managed separately. Even if you can view a provider, you may not be able to access the channel details.



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